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No-Show/Cancellation Policy

A no-show appointment is defined as any appointment where the patient fails to appear without giving notice or with less than 24-hour's advance notice.

The exception to the policy is when an appointment must be canceled due to an acute illness, death in the family, or any other unforeseen circumstances that prevent access to a phone.

If a patient is considered a no-show per these guidelines, a **fee of \$150** will be charged to the patient's account. If the patient is covered under MassHealth, no fee will be charged to the patient, however after two no-show appointments the patient may be discharged from the practice and referred out to the community.

I acknowledge that I understand this policy.

Signature - Patient (if over 18)/parent/legal guardian

Date

Printed Name